## IMPORTANT DENTAL PLAN ENROLLMENT INFORMATION

The Superior Officers Council's new dental plan coverage sponsored by UnitedHealthcare and Careington/Healthplex will begin on May 1,2023.

Enrollees in National Preferred Provider (PPO 10) or the DHMO (National Select Managed Care) administered by UnitedHealthcare:

Members who are enrolled in either the UnitedHealthcare PPO 10 plan or the UnitedHealthcare DHMO plan will be receiving their membership cards via United States Postal Service directly from UnitedHealthcare sometime in mid-April. THIS MAILING WILL BE DELIVERED IN A PLAIN WHITE NONDESCRIPT ENVELOPE, (SIMILAR TO HOW CREDIT CARDS ARE MAILED). Enclosed will be a set of two cards containing the Fund members' name, the SOC group number and your own unique identification number. All family members can use these cards while visiting a UnitedHealthcare provider (spouses and dependents will not receive a separate card). This card will also contain the UnitedHealthcare customer care phone number on the back of the card. Please use this number for questions, to find a provider, resolve claims, etc.





## **Enrollees in the Careington (Buy-Up Plan)**

All members who are enrollees to the Careington/Healthplex Buy-Up plan will be receiving a welcome packet from Careington/Healthplex sometime in mid-April including two new plan cards with the Fund members' name and members own tax ID number printed on them. All family members can use these plan cards while visiting a Careington/Healthplex provider (spouses and dependents will not receive a separate card). This card will also contain the Careington/Healthplex customer care phone number on the rear of the card.

## **ALL ENROLLEES**

All members are asked to be patient if they do not receive their enrollment cards by May 1, 2023. Often members are transitioning from their winter homes and the USPS mail forwarding process may delay the timely delivery of all of their mail.

Members who wish to visit their UnitedHealthcare or Careington/Healthplex provider <u>after May 1, 2023</u>, but have not yet received their ID cards in the mail can use the plan identification number listed below for each individual plan.

National Preferred Provider (Options PPO 10): 1631915

DHMO (National Select Managed Care S50B): 1631915

Careington (Buy-Up Plan): GG-714 / GG714R

For those in a plan administered by UnitedHealthcare (PPO-10 or Managed Care (DHMO)) you may go to <a href="http://www.myuhc.com">http://www.myuhc.com</a> to create an account and download a digital copy of your ID card. See attached flyer below for directions on how to do this on <a href="myuhc.com">myuhc.com</a>.

Questions regarding the UHC PPO-10 & DHMO plans can be directed to the UnitedHealthcare Dental Customer Service Team phone number at 855-409-6986 after May 1, 2023. Questions regarding the Careington/Healthplex plan can be directed to the Healthplex Dental Customer Care Service Team at 800-468-0600. Any specific questions for the Superior Officers Council can be directed to dental.info@nypdsoc.com

**Trustees of Superior Officers Council**